



FREQUENTLY ASKED QUESTIONS

HOW DO I BOOK MY NEXT FUNDRAISING EVENT AT THE CHARCOAL GRILL & ROTISSERIE?

We're thrilled you want to host your next fundraising event at The Charcoal Grill & Rotisserie. Please make your request through our [online request form](#). The restaurant's general manager will review your application, follow-up with any questions and then confirm your event. It will typically take 3-5 days for you to receive confirmation that your event is scheduled. You will be notified via email that your event was booked. At that time you'll also receive your The Charcoal Grill & Rotisserie fundraiser marketing materials (*printable and online*) to share with your guests.

DOES MY ORGANIZATION QUALIFY FOR A FUNDRAISING EVENT AT THE CHARCOAL GRILL & ROTISSERIE?

Any organization considered a non-profit by the IRS (*with corresponding Tax ID*) may request a fundraising event.

WHAT PERCENTAGE OF SALES WILL THE CHARCOAL GRILL & ROTISSERIE DONATE TO MY ORGANIZATION?

The Charcoal Grill & Rotisserie will donate a percentage of all sales (*excluding sales tax*) generated by your organization the day of the fundraiser. The more people you bring in to eat, the more money your organization can make: 15% Donation = Up to \$999.99 Net Sales, 20% Donation = \$1,000.00 - \$1,999.99 Net Sales, 25% Donation = \$2,000.00+ Net Sales. A check will be issued 4-6 weeks after your event. Note that donation percentages may vary by restaurant.

WHEN CAN I HOST MY FUNDRAISING EVENT AT THE CHARCOAL GRILL & ROTISSERIE?

To ensure the most successful event, we ask that you request your fundraising event at least 2 weeks prior to the event. If the date you want is not available, we recommend trying to book the event at another location nearby or try another date. If you'd like to book a fundraising event that will occur over a series of days at multiple restaurants, please contact the restaurant manager to help you book your event.

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WHAT DO I DO BEFORE THE DAY OF MY EVENT?

Be sure to review our [How-To Guide](#). It contains great suggestions to ensure your event is a success! Most importantly, make sure that all of your guests know to mention your organization before their transaction is complete to ensure their purchase qualifies towards your total donation.

HOW DO I GET MARKETING MATERIALS FOR MY EVENT?

You can find fundraising marketing materials to promote your event [here](#). This includes customizable flyers and posters, which can be printed and distributed to potential fundraiser attendees and also posted online to help raise awareness for your fundraiser.

HOW DO I CANCEL OR RESCHEDULE?

If you need to cancel or reschedule your event for any reason please contact the restaurant general manager in writing with at least thirty (30) days notice. Failure to cancel your event may result in your organization being blocked from hosting fundraising events at The Charcoal Grill & Rotisserie in the future.

WHAT HAPPENS AFTER MY FUNDRAISING EVENT AT THE CHARCOAL GRILL & ROTISSERIE?

The check will be sent to the contact provided in the online request form, approximately 4-6 weeks after the event has occurred. If it has been more than 6 weeks since your event has occurred and you have yet to receive your check, please contact fundraising@charcoalgrill.com.

HOW DO I MAKE MY NEXT FUNDRAISING EVENT AT THE CHARCOAL GRILL & ROTISSERIE A SUCCESS?

Be sure to review our [How-To Guide](#). It contains great suggestions to ensure your event is a success! Just keep in mind that the percentage of sales The Charcoal Grill & Rotisserie will donate is directly related to how much food is sold related to your organization.

WHY WASN'T MY FUNDRAISING EVENT AT THE CHARCOAL GRILL & ROTISSERIE APPROVED?

We are sorry that your request for a fundraising event was not approved. If you have specific questions about the approval of an event, please contact fundraising@charcoalgrill.com.